

Privacy Policy and COOKIES

Rules on the processing of Users' personal data

Our goal is to provide you with a sense of security on our website, which is why your privacy and the protection of your moral rights are important to us. Therefore, please carefully read the summary below, which informs you on how our website works. You can be sure that your data will be processed in a transparent and fair manner, and that we will make every effort to ensure that your data is treated with caution and responsibility.

The following Privacy Policy is to inform you about how we use your personal data, for which we meet the strict requirements of the German Data Protection Act and the requirements of the General Data Protection Regulation (GDPR).

Giving the consent to the use of cookies, you declare that your browser is configured in this regard, in accordance with your preferences.

1. Rules for the processing of personal data:
 - a. "compliance with the law, reliability and transparency"
 - b. "purpose limitation",
 - c. "data minimization",
 - d. "accuracy",
 - e. "storage restriction",
 - f. "integrity and confidentiality"

2. The conditions for the lawful processing of personal data:
 - a. the data subject gave consent to the processing of their personal data in one or more specific purposes;
 - b. the processing is necessary for the performance of the agreement, to which the data subject is a party, or to take action at the request of the data subject, before concluding the contract;
 - c. processing is necessary to fulfil the legal obligation of the data controller;
 - d. processing is necessary to protect the vital interests of the data subject or another natural person;
 - e. processing is necessary to perform a task carried out in the public interest or in the exercise of public authority entrusted to the data processor;
 - f. processing is necessary for purposes arising from legitimate interests pursued by the data controller or by a third party, except when these interests are overridden by the interests or fundamental rights and freedoms of the data subject, to which these data refer, requiring the protection of personal data, in particular when the data subject is a child.

When browsing our site, depending on the browser configuration, one or more cookies may be stored on the user's computer (end device).

Before giving the consent, cookies necessary for the proper functioning of the website are saved on the user's computer.

Please read the following information about cookies and how to use them.

Which of your data we collect?

When you visit our website, we automatically gather data about your visit, in particular your IP address, domain name, browser type, and the type of operating system. For more information, check the section on cookies.

In case of completing the contact form - data entered in the form.

Who is the Data Controller and how to contact the Data Protection Officer?

The administrator of your personal data is GRUPA EVER S.A. Arkuszowa 39; 01-934 Warsaw
You can contact the Data Controller by sending a message to the address below:
punkt.kontaktowy@grupaever.com.pl

For what purpose and on what basis is the data processed?

Your personal data, obtained in connection with the use of the website, will be processed for the following purposes:

1. pursuing potential claims (including debt collection activities) and compensation;
2. conducting marketing activities, including client acquisition and retaining;
3. sales of products and services;
4. actions related to business operations, including for the purposes of conducting analyses and statistics;
5. responding to letters and requests, as well as providing answers in pending proceedings;
6. carrying out activities related to ensuring safety;
7. archiving;
8. meeting the legal obligation of the Data Controller.

The legal basis for data processing will be:

1. the given consent, e.g. by filling in the contact form;
2. necessity to perform the agreement or to take actions on your request before the conclusion of the agreement;
3. necessity to fulfil the legal obligation of the Data Controller;
4. necessity to achieve goals arising from legally legitimate interests pursued by the Data Controller, e.g. such as answering your letters and requests.

Who will be the recipient of your data and where it will be transferred to?

Your data may be transferred to other Joint Controllers, pursuant to the Joint Controllers' Agreement of 9 May, 2018, and to entities cooperating with Grupa EVER on the basis of personal data processing agreements.

How long the data will be processed?

The processing time of your personal data depends on the purpose for which the data is processed. The period for which your personal data will be stored is calculated based on the following criteria:

1. legal regulations that may oblige to process data for a specified period of time;
2. the period that is necessary to protect the interests of the Data Controller;
3. the time necessary to provide services by the Data Controller or the Joint Controller, and to provide the necessary customer service;
4. the period for which consent was given.

What are your rights?

1. the right to access your data and receive copies thereof;
2. the right to rectify (correct) your data;
3. the right to erase your data, to restrict the processing of data;
4. the right to object to data processing;
5. the right to transfer data;
6. the right to lodge a complaint with the supervisory authority;
7. the right to be forgotten;
8. personal data will not be processed in an automated manner.

By processing your data, which is collected using cookies, the Data Processor is in most cases unable to identify you as a person. Therefore, if you would like to exercise your rights, you may be asked to provide additional information to identify you.

In case of doubts about the correctness of your personal data, processed by the Data Processor, you have the right to lodge a complaint with the supervisory body.

What will be the consequences of failure to provide data?

Providing data is voluntary or may be a prerequisite for concluding the agreement or providing services. Without their provision, the agreement cannot be concluded.

How to obtain information about data processing?

Any communication in matters related to the processing of your personal data should be sent to the address of the Data Processor, with the note "Personal data" or by e-mail to punkt.kontaktowy@grupaever.com.pl

Use of cookies

Our website uses cookies to identify your browser when using our site. Cookies contain small amounts of text, which can be read only by the website that sends them. Thanks to the collected information, we can get knowledge about how often you visit our website and which elements of it you are the most interested in. We use the obtained data to better adapt websites to your needs, improve the functioning of the website, as well as for statistical and advertising purposes. These files cannot be used to infect your device with viruses or other malware.

Each individual cookie consists of four basic parts:

1. website name: the domain or subdomain name, set by the cookie;
2. cookie name: the cookie has a name, which is unique on the page, which set it;
3. expiration date: the validity of some cookies expires after the browser is closed (the so-called "session cookie"), other cookies will be deleted automatically only after the expiration date, which has been set (the so-called persistent cookie);
4. value: the information in a cookie, which is used by the website to "remember" the previous visit.

In cookies, we store basic information about users (e.g. an identifier) and information required to optimize and correctly display the content available on the pages. This information is used to:

1. recognize users, who sign in on the protected websites, which allows them to visit many websites without having to enter the username and password for each page;
2. register user preferences - browsing content and format (the user does not have to set preferences for the website at every visit);
3. register websites visited by users, which allows gathering data helpful in making improvements in the content and navigation of the website.

Users of our website may, at any time, cease to provide this information to our service by clearing cookies, which were stored on their end devices by our website. To do this, change the settings of the currently used web browser.

You have the right to refuse to save and read cookies on your device (computer, phone). To do so, you need to check the appropriate settings in the options of your web browser, or just do not give the consent if the application contained on the website sends a request.

Setting up the browser in a way that blocks the installation of cookies for specific websites selected by the user, or for all websites, may result in the loss of certain functionalities and making it difficult or impossible to use its features in full. In accordance with the requirements of the Telecommunications Law and GDPR, confirmation of the consent for the use of cookies is understood as the configuration of the browser, which enables the installation of cookies on the computer (see links above). Information on cookies management can be found on (<http://wszystkoociasteczkach.pl>).

Information on the page about cookies.

This website uses cookies to provide you with maximum comfort of use. By continuing to browse our website without changing your browser settings, you give consent to the use of cookies. You can always change your browser settings and block these files. You can find more information in the Privacy Policy and cookies.